Where to go for help?
Where to go for help?

Study programme ➔ Master coordinator

Personal issues ➔ Study adviser

Administration ➔ UvA: Education Desk FNWI
                  VU: VUnet, Student Desk (main building)

International affairs ➔ UvA: International Team/
                       VU: International Service Desk
Where to go for help?

**Study adviser**

- Regulations and procedures
- Study planning / delay
- Personal circumstances
- Facilities for students with disabilities
- Doubts about your study
- Referral to others within or outside the faculties
- Complaints
- Career prospects
- A ready ear
Where to go for help?

**Study advisers**

**UvA Marije Kaan**
Science Park 904, room B1.34/B1.30
020-525 1625 / 020 – 525 6449
Questions: m.m.kaan@uva.nl
Appointments: see online schedule (A-Z)

**VU Corrie Quant**
W&N Building, De Boelelaan 1081, room R3.19
020-598 7831
Questions/appointments c.m.quant@vu.nl
Working days: Mo, Tue, Thu.
Where to go for help?

Master coordinator

• Talk about your individual interests
• Advice on choice of courses and research project
• Introduction to academic world
• Guidance in academic approach
Where to go for help?

Master coordinators

UvA:  - Hessel Posthuma – Mathematics: h.b.posthuma@uva.nl
      - Asma Khedher – SFM: a.khedher@uva.nl

VU:   - Corrie Quant – Mathematics: c.m.quant@vu.nl
      - Wouter Kager (SFM) w.kager@vu.nl
Where to go for help?

Service Desk FNWI/VUnet (or Student desk)

First counter for all your questions about study matters!

• registration of study results
• application for graduation
• statements for various authorities
• registration for courses and exams
• schedules
Where to go for help?

**Service Desk FNWI**
Science Park 904, first floor
Opening hours: 9.00 – 17.00
Questions: [www.uva.nl/dssd-en](http://www.uva.nl/dssd-en) or Servicedesk-esc-science@uva.nl
020-525 7100

**Student Desk**
Central hall in main building, De Boelelaan 1105
Opening hours: 10.30 – 17.00
studentdesk@vu.nl
020-598 5020 (10.30-12.30 and 14.00-17.00)
Where to go for help?

**International Team**
**International Service Desk**

International students:
- housing, visa, practical matters

All students:
- studying abroad
- exchange programmes (Erasmus)
Where to go for help?

**International Team**
Science Park 904, first floor  
[Master-science@uva.nl](mailto:Master-science@uva.nl)  
[Studex-science@uva.nl](mailto:Studex-science@uva.nl) (exchange)  
020-525 7640/7802 (exchange)

**International Service Desk**
Main Building VU, next to student desk  
Contact form VUnet  
Mon- Wed 13-15  
Or contact your international student advisor by e-mail.
Where to find information?

• **general information**
  [www.uva.nl](http://www.uva.nl) (www.student.uva.nl/math/az)
  [www.vu.nl](http://www.vu.nl)

• **programme and course information**
  [www.coursecatalogue.uva.nl](http://www.coursecatalogue.uva.nl)
  [elo.mastermath.nl](http://elo.mastermath.nl)
  Canvas (UvA/VU)

• **schedules**
  [www.datanose.nl](http://www.datanose.nl)
  [rooster.vu.nl](http://rooster.vu.nl)